

Committee and date

Item No

25 November 2010

Audit Committee

10.00 am



Public

# **BENEFIT FRAUD TEAM - PERFORMANCE MONITORING REPORT**

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## Summary

The Council's benefit fraud team investigates overpayments in respect of Housing and Council Tax Benefits (HB/CTB) alongside overpayments of other Welfare Benefits. This report provides Members with performance monitoring information on the activities of the team for the year to 30 September 2010.

## Recommendations

Members are asked to note the report.

## REPORT

## Background

- 1. The Council has over 25,000 Housing and Council Tax Benefit (HB/CTB) claimants, paying out in excess of £80 million per year.
- 2. The legislation relating to the payment of HB/CTB is complex, so it is important that the service ensure that individuals report their changes in circumstances promptly. Failure to report either with or without intent can lead to large overpayments of benefit.
- 3. The team receive referrals from both members of the public and staff.
- 4. During the year 2009/10 the benefit fraud team were migrating investigation data onto a merged database for Shropshire.

#### Performance

# Housing Benefit and Council Tax Benefit Overpayments identified by the Fraud Team

|  | 2009/10  | 2010/11<br>(6 months up to 30<br>Sept) |
|--|----------|--|
| Housing<br>Benefit<br>Overpayments     | £240,980 | £220,330                               |
| Council Tax<br>Benefit<br>Overpayments | £73,230  | £57,960                                |
| Totals                                 | £314,210 | £278,290                               |

#### Actions taken by the Fraud Team

|              | 2009/10 | 2010/11<br>(6 months up to 30 Sept) |
|--------------|---------|-------------------------------------|
| Cautions     | 34      | 43                                  |
| Admin        | 14      | 22                                  |
| Penalties    |         |                                     |
| Prosecutions | 15      | 10                                  |

5. The total overpaid welfare benefits calculated within this period were £303,460.

## **Financial Implications**

- a. The overpayments identified by the Fraud Team totalled £314,210 in 2009/10. In the first 6 months of this financial year we have identified £278,290.
- b. Any monies identified as overpayments we receive 40% in subsidy payments through Central Government. In addition we keep the overpayment recovered.

## List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information) N/A

#### Human Rights Act Appraisal

The recommendations contained in this report are compatible with the provisions of the Human Rights Act 1998.

#### **Environmental Appraisal** N/A

#### **Risk Management Appraisal**

Effective monitoring of benefit payments will enable early action to be taken to minimise the risk of financial loss to the Council.

#### **Community / Consultations Appraisal** N/A

#### **Cabinet Member**

Keith Barrow, Leader of the Council (Brian Williams, Chairman of Audit Committee)

#### Local Member N/A

Appendices

N/A.